

Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design its own questionnaire)

(Results and details need to be provided as a web link)

Questionnaire on Student Satisfaction Survey
(A study based in 100 Students)

1. Name of the Student :
2. Class/Semester :
3. Email ID :
4. Roll No :
5. Sex : Male/Female

Student Satisfaction Survey Points:

Questions:

1. Are you satisfied with the Effectiveness of delivery of lectures by the faculty?

<i>Highly Satisfactory</i>	<i>Satisfactory</i>	<i>Average</i>	<i>Dissatisfactory</i>
80%-100%	60%-79%	40%-59%	Bellow 40%

2. Does the teacher Completion of course in time?

<i>Highly Satisfactory</i>	<i>Satisfactory</i>	<i>Average</i>	<i>Dissatisfactory</i>
80%-100%	60%-79%	40%-59%	Bellow 40%

3. Do the teachers coverage of syllabus in class?

<i>Highly Satisfactory</i>	<i>Satisfactory</i>	<i>Average</i>	<i>Dissatisfactory</i>
80%-100%	60%-79%	40%-59%	Bellow 40%

4. Are you satisfied with Teachers' communication skill?

<i>Highly Satisfactory</i>	<i>Satisfactory</i>	<i>Average</i>	<i>Dissatisfactory</i>
80%-100%	60%-79%	40%-59%	Bellow 40%

5. Is there flexibility of student's classroom interaction?

<i>Highly Satisfactory</i>	<i>Satisfactory</i>	<i>Average</i>	<i>Dissatisfactory</i>
80%-100%	60%-79%	40%-59%	Bellow 40%

6. Are you satisfied with the career Counselling by institution?

<i>Highly Satisfactory</i>	<i>Satisfactory</i>	<i>Average</i>	<i>Dissatisfactory</i>
80%-100%	60%-79%	40%-59%	Bellow 40%

7. Are the teachers availability of faculty after class?

<i>Highly Satisfactory</i>	<i>Satisfactory</i>	<i>Average</i>	<i>Dissatisfactory</i>
80%-100%	60%-79%	40%-59%	Bellow 40%

8. Are you satisfied with the internal assessment marks?

<i>Highly Satisfactory</i>	<i>Satisfactory</i>	<i>Average</i>	<i>Dissatisfactory</i>
80%-100%	60%-79%	40%-59%	Bellow 40%

9. Has the college been the system of regularity of feedback by teachers after internal evaluation and are you satisfied?

<i>Highly Satisfactory</i>	<i>Satisfactory</i>	<i>Average</i>	<i>Dissatisfactory</i>
80%-100%	60%-79%	40%-59%	Bellow 40%

10. Has the college availability of learning resources in library?

<i>Highly Satisfactory</i>	<i>Satisfactory</i>	<i>Average</i>	<i>Dissatisfactory</i>
80%-100%	60%-79%	40%-59%	Bellow 40%

11. Are you satisfied with the Office Staff by their communication style?

<i>Highly Satisfactory</i>	<i>Satisfactory</i>	<i>Average</i>	<i>Dissatisfactory</i>
80%-100%	60%-79%	40%-59%	Bellow 40%

12. Has the college been providing Seminars and conferences facility to the students?

<i>Highly Satisfactory</i>	<i>Satisfactory</i>	<i>Average</i>	<i>Dissatisfactory</i>
80%-100%	60%-79%	40%-59%	Bellow 40%

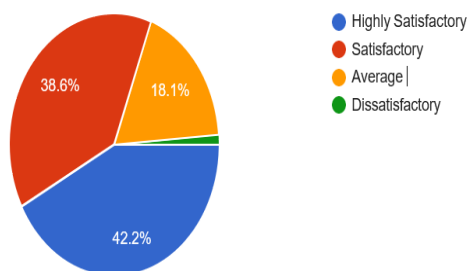
Analysis of the responses of the respondents

1. Effectiveness of delivery of lectures by the faculty

83 responses

1. Effectiveness of delivery of lectures by the faculty

83 responses



Out of 95 respondents, 83 students give their responses regarding effectiveness of delivery of lectures by the faculty.

From the responses of 83 students, it shows that 42.2% responses from 83 respondents are highly satisfied followed by 38.6% are satisfied with the effectiveness of delivery of lectures by the faculty. But 18.1% responses are average and the remaining 1.1% respondents are providing dissatisfactory responses.

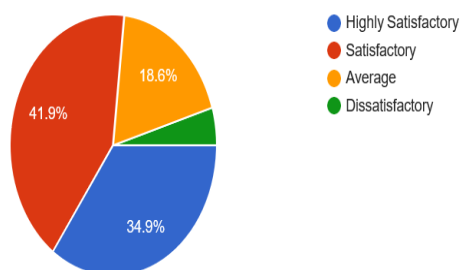
So, from of this survey question, it is become clear that students are satisfied with the effectiveness of the lectures delivered by the teachers, but need to improve.

2. Completion of course in time

86 responses

2. Completion of course in time

86 responses



Out of 95 respondents, 86 students give their responses regarding completion of course in time.

From the responses of 86 students, it shows that 41.9% responses from 86 respondents are satisfied followed by 34.9% are highly satisfied with the completion of course in time. But 18.6% responses are average and the remaining 4.6% respondents are providing dissatisfactory responses.

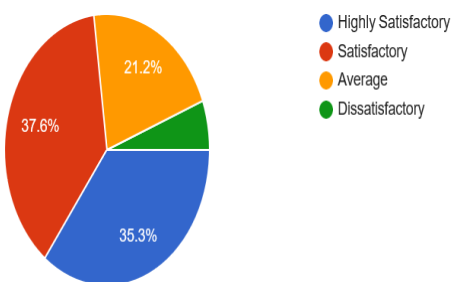
So, from of this survey question, it is become clear that students are not fully satisfied with completion of course in time by the teachers. Hence, teachers are given more emphasis for the completion the course in due course of time.

3. Coverage of syllabus in class

85 responses

3. Coverage of syllabus in class

85 responses



Out of 95 respondents, 85 students give their responses regarding the coverage of syllabus in class.

From the responses of 85 students, it shows that 37.6% responses from 85 respondents are satisfied followed by 35.3% are highly satisfied with the coverage of syllabus in class. But 21.2% responses are average and the remaining 5.9% respondents are providing dissatisfactory responses.

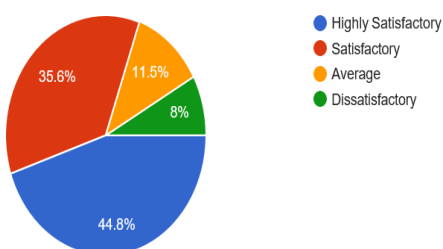
So, from of this survey question, it is become clear that students are not fully satisfied with the coverage of syllabus in class by the teachers. Hence, teachers should be more punctual for the completion of syllabus in class.

4. Teachers' communication skill

87 responses

4. Teachers communication skill

87 responses



Out of 95 respondents, 87 students give their responses regarding the teachers' communication skill.

From the responses of 87 students, it shows that 44.8% responses from 87 respondents are highly satisfied followed by 35.6% are satisfied with the teachers' communication skill. But 11.5% responses are average and the remaining 8.1% respondents are providing dissatisfactory responses.

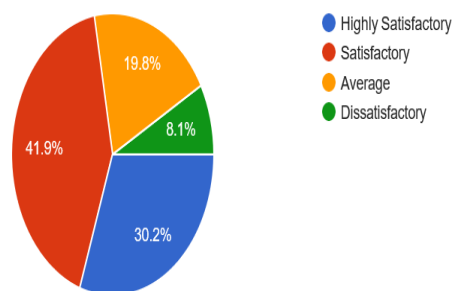
So, from of this survey question, it is become clear that students are fully satisfied with the communication skill by the teachers. Though, the teachers are tried to be more transparent.

5. Flexibility of student's classroom interaction

86 responses

5. Flexibility of students classroom interaction

86 responses



Out of 95 respondents, 86 students give their responses regarding the flexibility of student's classroom interaction.

From the responses of 86 students, it shows that 30.2% responses from 86 respondents are satisfied followed by 41.9% are highly satisfied with the flexibility of student's classroom interaction. But 19.8% responses are average and the remaining 8.1% respondents are providing dissatisfactory responses.

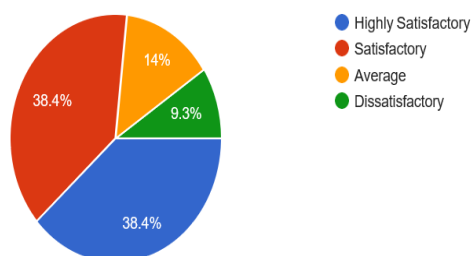
So, from of this survey question, it is become clear that students are not satisfied with the flexibility of student's classroom interaction. Hence, the teachers are more sympatric with the students in classroom interaction.

6. Career Counselling by institution

86 responses

6. Career Counselling by institution

86 responses



Out of 95 respondents, 86 students give their responses regarding the Career Counselling by institution.

From the responses of 86 students, it shows that 38.4% responses from 86 respondents are giving same responses with the Career Counselling by institution. On the other hand, 14% responses are average and the remaining 9.2% respondents are providing dissatisfactory responses.

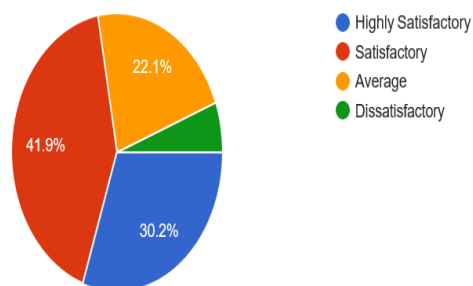
So, from of this survey question, it is become clear that students are giving same responses, proving satisfaction with the Career Counselling by institution. Hence, the teachers are more energetic for providing more facilities to the students.

7. Availability of faculty after class

86 responses

7. Availability of faculty after class

86 responses



Out of 95 respondents, 86 students give their responses regarding the availability of faculty after class.

From the responses of 86 students, it shows that 41.9% responses from 86 respondents are giving satisfactory responses followed by 30.2% are highly satisfied with the availability of faculty after class. But 22.1% responses are average and the remaining 5.8% respondents are providing dissatisfactory responses.

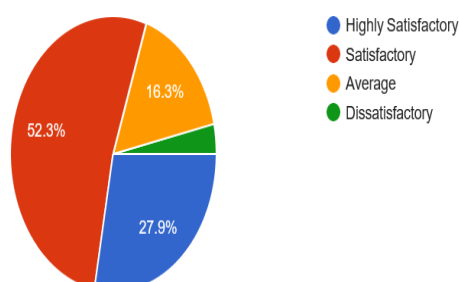
So, from of this survey question, it is become clear that teachers have to be attended in the college after classes. So, the students are giving their responses towards the availability of faculty after class.

8. Satisfaction with internal assessment marks

86 responses

8. Satisfaction with internal assessment marks

86 responses



Out of 95 respondents, 86 students give their responses regarding the satisfaction with internal assessment marks.

From the responses of 86 students, it shows that 52.3% responses from 86 respondents are only providing satisfactory response followed by 27.9% are highly satisfied with the satisfaction with internal assessment marks. But 16.3% responses are average and the remaining 3.5% respondents are providing dissatisfactory responses.

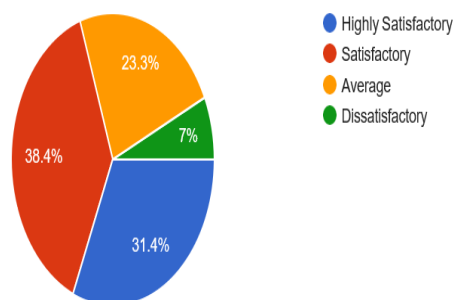
So, from of this survey question, it is become clear that the marking system of internal assessment should be developed for the fully satisfaction of the students.

9. Regularity of feedback by teachers after internal evaluation

86 responses

9. Regularity of feedback by teachers after internal evaluation

86 responses



Out of 95 respondents, 86 students give their responses regarding the regular feedback by teachers after internal evaluation.

From the responses of 86 students, it shows that 38.4% responses from 86 respondents are providing satisfactory response followed by 31.4% are highly satisfied with the regular feedback by teachers after internal evaluation. But 23.3% responses are average and the remaining 6.9% respondents are providing dissatisfactory responses.

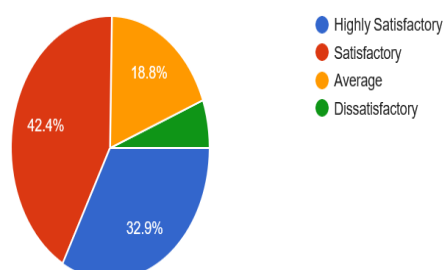
So, from of this survey question, it is become clear that the feedback by teachers after internal evaluation should have to be more regularly conducted for the better satisfaction of the students.

10. Availability of learning resources in library

85 responses

10. Availability of learning resources in library

85 responses



Out of 95 respondents, 85 students give their responses regarding the availability of learning resources in library.

From the responses of 85 students, it shows that 42.4% responses from 85 respondents are quite satisfied followed by 32.9% are highly satisfied with the availability of learning resources in library. But 18.8% responses are average and the remaining 5.9% respondents are providing dissatisfactory responses.

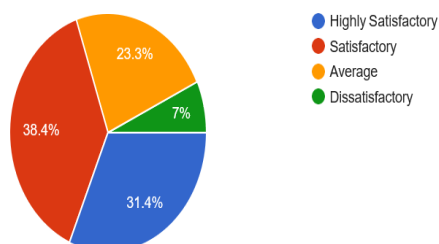
So, from of this survey question, it proves that students are demanding more learning resources in the library.

11. Office staff communication style

86 responses

11. Office staff communication style

86 responses



Out of 95 respondents, 86 students give their responses regarding the Office Staff communication style.

From the responses of 86 students, it shows that 38.4% responses from 86 respondents are satisfied followed by 31.4% are highly satisfied with the office staff communication style. But 23.3% responses are average and the remaining 6.9% respondents are providing dissatisfactory responses.

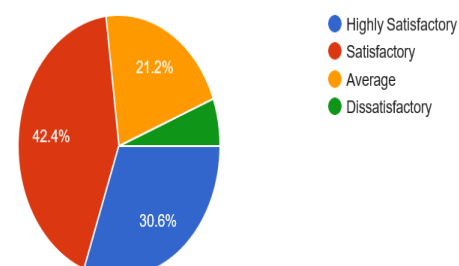
So, from of this survey question, it proves that the communication style of the office staff should be more flexible with the students.

12. Seminars and conferences

85 responses

12. Seminars and conferences

85 responses



Out of 95 respondents, 85 students give their responses regarding the Seminars and conferences.

From the responses of 85 students, it shows that 30.6% responses from 85 respondents are satisfied whereas 42.4% are highly satisfied with the Seminars and conferences. But 21.2% responses are average and the remaining 5.8% respondents are providing dissatisfactory responses.

So, from of this survey question, it proves that the college has to create research-based environment to engage more students to take participation in seminars and conferences.

Report on Student Satisfaction Survey:

Student Satisfaction Survey was conducted online through WhatsApp on April 2024. The survey was taken through Interview Schedule on Non-Participation Observation, conducted by the college. A group of 95 students was selected by Random Sampling Method, covering departments from all classes.

The result was shown positive response from the students regarding the college performance about overall institutional performance of teaching, learning, and evaluation.

RESULTS:

Sl. No	SSS Points	Respondent's P/C	Resolution is taken
1	Effectiveness of delivery of lectures by the faculty	78.9%	- Various initiatives have been taken for improving infrastructure, such as: library facility, digital equipment etc. - Sending teachers for various faculty development programmes. - Various modern IT enabled tools have to be installed in college. - Emphasis is taken for the completion the course in due course of time. - Evaluation is based on student's total performance and need to improve. - Initiatives have been taken for the transparency of teachers-students relation.
2	Completion of course in time	90.5%	
3	Coverage of syllabus in class	89.5%	
4	Teachers' communication skill	91.6%	
5	Flexibility of student's classroom interaction	90.5%	
6	Career Counselling by institution	90.5%	
7	Availability of faculty after class	90.5%	
8	Satisfaction with internal assessment marks	90.5%	
9	Regularity of feedback by teachers after internal evaluation	90.5%	
10	Availability of learning resources in library	89.5%	
11	Office staff communication style	90.5%	
12	Seminars and conferences	89.5%	